

CITY OF RIVIERA BEACH Beach UTILITY CUSTOMER SERVICE SURVEY

Service Address:	Street		City		State	Zip + 4
Utility Account Number: _						
Dear Customer:						
The City of Riviera Your experience and full service location Representatives are to our ongoing effor	I feedback when ca is extremely impo rewarding. Please	Illing our Custo rtant in ensuri take a moment	omer Service on that the set to complete t	Call Center (561 ervices provided the survey. Thanl	.) 845-4050 o by our Custo	r visiting our omer Service
	CUST	TOMER SERVICI	E SURVEY			
	Poor (1)	Fair (2)	Good (3)	Very Good (4)	Excellent (5)	
Prompt Service						
Professional Greeting						
Courteous Staff						
Knowledgeable Staff						
Overall Satisfaction						
Comments:						
		MAIL/IN PER		EMAIL finance@riviera	beach.org	

Finance Department 600 West Blue Heron Blvd. Riviera Beach, FL 33404

Please submit completed survey to:



WATER AND SEWER SERVICE CUSTOMER SERVICE SURVEY

Service Address or Utility Account Number:											
City of Riviera Beach Cus erience and feedback whe vice payment location is e vice Representatives are re	en calling our Cu extremely impor ewarding. Please	ustomer Serviortant in ensur e take a mome	ce Call Center ing that the s nt to complete	r (561) 845-405 services provide e the enclosed si	O or visiting our d by our Custor urvey. Thank you	ful ne					
	CUST	OMER SERVICI	E SURVEY								
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	City of Riviera Beach Cuserience and feedback when vice payment location is evice Representatives are representatives are representatives. Prompt Service Professional Greeting Courteous Staff Knowledgeable Staff Overall Satisfaction	City of Riviera Beach Customer Service Terience and feedback when calling our Curice payment location is extremely imporvice Representatives are rewarding. Pleaser contribution to our ongoing efforts to proceed the contribution of contribution our ongoing efforts to proceed the contribution of contribution our ongoing efforts to proceed the contribution of contribution out ongoing efforts to proceed the contribution of contribution out ongoing efforts to proceed the contribution of contribution out ongoing efforts to proceed the contribution of contribution out ongoing efforts to proceed the contribution of contribution of contribution of contribution out of contribution of con	City of Riviera Beach Customer Service Team is commiterience and feedback when calling our Customer Service payment location is extremely important in ensurvice Representatives are rewarding. Please take a mome r contribution to our ongoing efforts to provide you with CUSTOMER SERVICE Poor Fair (1) (2) Prompt Service Professional Greeting Courteous Staff Knowledgeable Staff Overall Satisfaction	City of Riviera Beach Customer Service Team is committed to provide erience and feedback when calling our Customer Service Call Centervice payment location is extremely important in ensuring that the solice Representatives are rewarding. Please take a moment to complete recontribution to our ongoing efforts to provide you with "Our best, not contribution to our ongoing efforts to provide you with "Our best, not contributed to our ongoing efforts to provide you with "Our best, not contributed to our ongoing efforts to provide you with "Our best, not contributed to our ongoing efforts to provide you with "Our best, not contributed to our ongoing efforts to provide you with "Our best, not contributed you wit	City of Riviera Beach Customer Service Team is committed to providing excellent custorier and feedback when calling our Customer Service Call Center (561) 845-405 vice payment location is extremely important in ensuring that the services provide vice Representatives are rewarding. Please take a moment to complete the enclosed strontribution to our ongoing efforts to provide you with "Our best, nothing less" services of the contribution of the	City of Riviera Beach Customer Service Team is committed to providing excellent customer service. Yearience and feedback when calling our Customer Service Call Center (561) 845-4050 or visiting our 'vice payment location is extremely important in ensuring that the services provided by our Custom vice Representatives are rewarding. Please take a moment to complete the enclosed survey. Thank you r contribution to our ongoing efforts to provide you with "Our best, nothing less" service. CUSTOMER SERVICE SURVEY Poor Fair Good Very Good Excellent (1) (2) (3) (4) (5) Prompt Service Professional Greeting Courteous Staff Knowledgeable Staff Overall Satisfaction					

EMAIL

finance@rivierabeach.org

MAIL/IN PERSON

Please submit completed survey to:

City of Riviera Beach

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