



600 West Blue Heron Blvd.
 Riviera Beach, FL 33404
 Phone: 561-845-4050
 Fax: 561-845-8843

WATER AND WASTEWATER SERVICE CUSTOMER SERVICE SURVEY

Service Address or
 Customer Service Number _____

Dear Customer:

The City of Riviera Beach Customer Service Team is committed to providing excellent customer service. Your experience and feedback when calling our Customer Service Call Center (561-845-4050) or visiting our full service payment location is extremely important in ensuring that the services provided by our Customer Service Representatives are rewarding. Please take a moment to complete the enclosed survey. Thank you for your contribution to our ongoing efforts to provide with “Our best, nothing less”.

Full service payment location:
 600 West Blue Heron Blvd.
 Riviera Beach, FL 33404
 Office hours: 8:30 a.m. – 5:00 p.m.

Customer Call Center: 561-845-4050 Monday to Friday 8:30 a.m. – 5:00 p.m.
CUSTOMER SERVICE SURVEY

Poor	Fair	Good	Very Good	Excellent
(1)	(2)	(3)	(4)	(5)

Prompt Service

Professional Greeting

Courteous Staff

Knowledgeable Staff

Overall Satisfaction

Comments: _____

<input type="checkbox"/> Email: sdevans@rivierabch.com	<input type="checkbox"/> Submitted via: Mail: P. O. Box 9757 Riviera Beach, FL 33419-9757	<input type="checkbox"/> In Person: 600 W. Blue Heron Blvd. Riviera Beach, FL 33404
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