

PHONE



Call 1-855-844-0039 at any time. Major credit cards, debit cards, and checking account may be used to make payments. Please have your City of Riviera Beach utility account number and customer identification number (CID) available.

ONLINE



Go to www.rivierabeach.org and click on **Pay Utility Bill**. Major credit cards, debit cards, and checking account may be used to make payments.

- » Existing users, please have your username and password available to pay online.
- » New users will be required to register to access their utility account. You will need to provide your name, an email address which will serve as your log-in username, and a password. Please have your City of Riviera Beach Utility account number and customer number (CID) available.

AUTOMATIC BILL PAYMENT



Automatic bill payment is a stress free way to pay your utility bill on time every month. Set it up once and on your utility bill due date, your bill amount will be withdrawn from your credit card or bank account.

How to enroll:

- » Log in to your online account, or if you are a new user, you will need to register to access your account.
- » To sign up for automatic bill payment using your checking account, please click on **Sign up for EFT Automatic Payments** and enter your bank account number and routing number (U.S. accounts only).
- » To sign up for automatic bill payment using your credit card, please click on **Pay by Credit Card** and click on **Enroll**. Continue to the payment section and enter your credit card information.
- » You will need to pay any current balance using your current payment method. EFT and credit card payments will begin with you next monthly bill and will state "Do Not Pay."

BILL PAY SERVICE THROUGH YOUR BANK



Set up the City of Riviera Beach as a payee on your bank's bill payment system. For the account number, please enter your utility bill account and customer numbers as shown on your utility bill and other required information. Your bank will remit your utility payment directly to the City of Riviera Beach. The City will then apply the payment to your utility account upon receipt of payment from your bank.

MAIL



Payments must be in the form of check, cashier's check or money order along with your bill payment stub. Do not mail cash. Please mail to:
City of Riviera Beach
P.O. Box 916035, Orlando, FL 32891-6035

CITY HALL LOBBY SERVICE



City Hall Lobby – 600 W. Blue Heron Boulevard, Monday through Friday, 8:30 a.m. to 4:30 p.m. Cash, major credit cards, debit cards, checks, cashier's checks and money orders are accepted.

KIOSKS



City Hall Lobby – 600 W. Blue Heron Boulevard, Monday through Friday, 8:30 a.m. to 5:00 p.m. Cash, major credit cards, debit cards, checks, cashier's checks and money orders are accepted.

City Hall Drive through – On the west side of City Hall, 600 W. Blue Heron Boulevard, available 24 hours per day, 7 days per week. Major credit cards, debit cards, checks, cashier's checks and money orders are accepted. Cash is not accepted.

Payments at the kiosks are processed on the next business day.

DROP BOX



Located at the west side of City Hall, 600 W. Blue Heron Boulevard, available 24 hours per day, 7 days per week. Payments must be in the form of checks, cashier's checks or money orders along with your bill payment stub. Cash should not be placed in the drop box. Payments placed in the drop box are processed on the next business day.

WAYS TO CONTACT US

- » **Phone:** (561) 845-4050
Monday through Friday (excluding City holidays)
8:30 a.m. to 5:00 p.m.

After hours service for water reconnections
Monday to Friday 5:00 p.m. to 7:00 p.m.
Weekends and City holidays 9:00 a.m. to 7:00 p.m.
- » **Phone:** (561) 845-4187
Emergency after hours for water breaks and sewer back ups
- » **Email:** css@rivierabeach.org
- » **In Person:** City Hall, 600 W. Blue Heron Boulevard
Monday through Friday (excluding City holidays)
8:30 a.m. to 5:00 p.m.

CONNECT WITH THE CITY ON:

RivieraBeach.org

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